

Docx4j Enterprise Edition Pricing (EUR)

October 2026



Our unique selling proposition: the vast bulk of the docx4j ecosystem is actually completely free, free forever, and specifically designed to accelerate your AI assisted development (unlike our closed source competition). You only pay for the specialist functionality in Enterprise if you need it, and for the updates and dedicated support you judge appropriate for your systems.

Four things which set docx4j apart from its competition:

1. anything you can do with the file format, you can do with docx4j
2. that philosophy, across Java, TypeScript and Python implementations
3. open source end-to-end, so your LLM/AI tools can know the code deeply, instead of just reading about it
4. attractive licensing & optional support for the AI era: every developer included, docx and pptx in one licence, and perpetual (+ source code) if you want it, maintenance at 22% against 50% plus elsewhere

PART 1: END USER LICENSING

Docx4j Enterprise is available under 2 models to organisations for use in applications which they deploy:

- Option 1 – **Subscription** pricing, covering use, updates and email assistance during your subscription
- Option 2 – “One Off” **Perpetual** license: use forever. Priced¹ at three times the annual subscription, with source code and the first 12 months of Maintenance & Updates included.

You can choose the model which best suits your needs.

Source code is included in perpetual license purchases (except as noted). It is not available in subscription offerings.

All prices include use in non-production server environments; developer seats are also free.

€ pricing is EUR; prices exclude local taxes, if any.

End user licensing - Option 1: Subscription Pricing

Subscription pricing, covering use, updates and reasonable email assistance (the equivalent of Maintenance & Updates) during your subscription. Dedicated support tiers are optional — see Part 3.

Scenario	Breadth	Subscription (12 months)	Subscription with Silver Support
Scenario 1 for in-house use only	Use on a single server	€895	€2195

Bundle prices include a discount against buying Silver separately. Gold and Platinum are also available.

¹ How the prices relate: the annual subscription is the base price. A perpetual license is three times the annual subscription. Maintenance & Updates, optional after the first 12 months, is 22% per annum of the current license fee (two thirds of the equivalent annual subscription).

Scenario	Breadth (in each case, no limit on servers/cores)	Subscription (12 months)	Subscription with Silver Support
Scenario 1 for in-house use only: • use in-house, or • development for a single customer's use in-house (you can buy licenses on your customer's behalf)	Use in a single webapp	€1295	€2595
	Use in multiple webapps	€1595	€2895
Scenario 2: • use on an extranet or a public facing website, or • software company (OEM) use in SAAS environment	Use in a single webapp in a SAAS environment	€1595	€2895
	Use in multiple webapps in a SAAS environment	€2495	€3795
Scenario 3: Government and Education only	Use in multiple webapps; permits public facing and extranet use	€1945	€3245

End user licensing - Option 2: "One Off" Perpetual License

"One-off" License fee entitles you to perpetual use; with this option, there is no subscription fee.

Prices include Maintenance & Updates for 12 months. After that, Maintenance & Updates is optional — see Part 3. If you do not renew it, you may keep using the version you hold indefinitely.

Scenario 1 perpetual

- use in-house, or
- development for a single customer's use in-house (you can buy licenses on your customer's behalf)

Per server pricing:

Use on a single server in a single application (unlimited cores)	€2695	• excludes source code
---	-------	------------------------

Unlimited servers/cores:

Use in a single webapp	€3895	• includes source code
Use in multiple webapps	€4795	• includes source code

Scenario 2 perpetual:

- use on a public facing website, or
- software company (OEM) use in SAAS environment

Use in a single webapp in a SAAS environment (unlimited servers)	€4795	• includes source code
Use in multiple webapps in a SAAS environment (unlimited servers)	€7495	• includes source code

Scenario 3 perpetual: Government and Education only

Use across a Government Department or educational institution (no limit on servers or webapps; permits public facing and extranet use)	€5845	• includes source code
--	-------	------------------------

PART 2: OEM LICENSING

Docx4j Enterprise is available to organisations who wish to **distribute a product** (or product family) which uses docx4j to multiple customers:

Two models are available:

- Option 1 – Three year term: the right to distribute for three years, renewable, with Maintenance & Updates included throughout.
- Option 2 – “One Off” Perpetual license: distribute and use forever, with source code and the first 12 months of Maintenance & Updates included.

Prices also include:

- Use in non-production server environments
- Developer seats are also free.

€ pricing is EUR; prices exclude local taxes, if any.

OEM pricing is banded by the number of distinct end customer organisations to which you distribute your product. If your product is delivered as a service, count the customer organisations it serves. You tell us your band when you order, and again at each renewal.

Distinct end customers	Three year term, per year	Perpetual	
		Initial license fee	Maintenance & Updates (per year, optional)
Band 1 — up to 5	€1295	€3895	€845
Band 2 — up to 20	€2195	€6795	€1495
Band 3 — up to 60	€3295	€9895	€2195
Band 4 — up to 120	€4095	€12,295	€2695
Band 5 — up to 250	€5195	€15,595	€3445
Above 250	negotiated	x3	22%

Source code is included with the perpetual license only.

If you outgrow your band, you can move up at any time for the difference between the two perpetual prices.

At the end of a three year term

You may renew, convert to a perpetual license, or stop. If you stop, you may not distribute new copies of your product containing Docx4j Enterprise — but copies you have already delivered to your customers continue to work indefinitely, and those customers need do nothing.

To convert to a perpetual license, pay the perpetual price for your band less the term fees you have paid in the last twelve months: €2600 in Band 1, €4600 in Band 2, €6600 in Band 3, €8200 in Band 4, €10400 in Band 5.

PART 3: MAINTENANCE & UPDATES; DEDICATED SUPPORT

Maintenance & Updates – for perpetual licensees - keeps you entitled to current releases, plus basic support. Perpetual license prices include Maintenance & Updates for 12 months. After that, Maintenance & Updates is optional: you may continue using the version you hold indefinitely without paying anything further.

Dedicated Support adds guaranteed response times and a range of other entitlements, suitable for both perpetual and subscription customers.

Maintenance & Updates and Dedicated Support may be prepaid: 5% off for two years, 10% off for three, paid in advance, with your price fixed for the term.

*Are you looking for docx4j **open source support only**? If so, please see our open source support price list.*

Maintenance & Updates (optional)

Maintenance & Updates keeps you entitled to current releases. It includes every Docx4j Enterprise release issued while your maintenance is current, compatibility releases for new Java, docx4j and Microsoft Office versions, security fixes, and reasonable email assistance with using the product.

It does not include a guaranteed response time or a ticket quota. If you want those, add one of the **dedicated support** tiers below.

Maintenance & Updates costs 22% per annum of current list price for your license:

Your license	License fee	Maintenance & Updates, per year
Single server, single application	€2695	€595
In-house, single webapp	€3895	€845
In-house, multiple webapps	€4795	€1045
SaaS, single webapp	€4795	€1045
SaaS, multiple webapps	€7495	€1645
Government / Education site	€5845	€1295
OEM Band 1 (up to 5 end customers)	€3895	€845
OEM Band 2 (up to 20)	€6795	€1495
OEM Band 3 (up to 60)	€9,895	€2195
OEM Band 4 (up to 120)	€12,295	€2695
OEM Band 5 (up to 250)	€15,595	€3445
Above 250 end customers	negotiated	22% of license fee

What is, and is not, chargeable.

- A defect in Docx4j Enterprise is always free to report, and we never charge to investigate one, whether or not you hold Maintenance & Updates or a dedicated support tier — please do tell us. Fixes ship in the next Docx4j Enterprise release, which you can use while your Maintenance & Updates is current, or by purchasing a Version Upgrade.
- Diagnosing your own documents or your own code, and issues raised about the open source docx4j project in our Enterprise support channel, are support work: they draw on your initial 12 months support, or subsequent dedicated support. Note: questions about docx4j can be freely posed at <https://github.com/plutext/docx4j/discussions>

Dedicated Support (optional)

The support tiers below are purchased in addition to Maintenance & Updates. They add a guaranteed response time and a ticket quota each Quarter together with the other entitlements below, covering both development and production issues.

Dedicated Support is available to both perpetual and subscription customers.

Every tier covers Docx4j Enterprise and the open source docx4j, docx4j-ImportXHTML, @docx4j/generated-objects-ts, @docx4j/core-ts and docx4j-python. Every tier also gets early notice of security issues in the libraries we depend on.

The support tiers include a **specified number of support tickets per Quarter** (ie 3 month period). So that we can help quickly, include in your ticket the smallest document that reproduces the problem, together with the output you got (and, where you can, the output you expected).

	Silver	Gold	Platinum
Designed for	Teams building with docx4j	Applications in production	Business-critical systems and OEMs
Tickets per Quarter	4	6	12
Channels	email, web helpdesk	email, web helpdesk, scheduled voice/video with screen sharing (2 per quarter)	email, web helpdesk, scheduled voice/video with screen sharing (each ticket)
Number of named contacts	2	3	5
Onboarding or architecture session	1 hour	2 hours	3 sessions of up to 2 hours
First response: production down (severity 1)	2 business days	1 business day	1 calendar day
First response: other issues	2 business days	1 business day	1 business day
Service review call	—	Every 6 months	Quarterly
Diagnosis of your broken docx/pptx/xlsx	Yes (up to 10 pages/slides; 100 KB xlsx)	Yes (up to 100 pages/ 50 slides; 1 MB xlsx)	Yes (no limits)
Your documents (anonymised, text scrambled) in our pre-release regression tests	Up to 4 (total 40 pages)	Up to 20 (total 100 pages)	Up to 100 (no page limit)
Confidential documents	Standard handling	Under NDA	Under NDA, secure upload, deleted on close
New docx4j features built for you	1 a year, up to 3 days	2 a year, up to 3 days each	5 a year, up to 3 days each
Fixes backported to	Latest docx4j	docx4j 11.x or later	As Gold, plus a branch for your pinned version
Your pull requests: review decision within	5 business days	5 business days	2 business days
Merged pull requests released in	Next scheduled release of current generation (eg 17.x)	Next scheduled release of current generation (eg 17.x)	A patch release on merge
Private hotfix build ahead of the next release	—	Yes	Yes
Java 8 line (docx4j 8.3.x and Enterprise v8): support and backports	No	Support: yes; €850 per backport, released	Yes, to your pinned branch

	Silver	Gold	Platinum
Procurement help (security questionnaires, vendor forms, SBOM)	—	Yes	Yes
Consulting and custom development (EUR 150 per hour)	10% off	20% off	30% off
Support cost per annum (EUR), in addition to Maintenance & Updates	1,495	3,395	7,695

Silver helps you build. Gold answers fast and can ship you a fix without waiting for the next release.
Platinum maintains your version and works with you as a partner.

Notes

- A ticket is one issue. Investigation is capped at 2 hours per ticket; beyond that, we tell you and quote before continuing. Unused tickets do not carry over to the next Quarter.
- Response and Severity:
 - Response means a reply from an engineer who has looked at your issue, not a mere automatic acknowledgement. Resolution times are best effort.
 - Severity 1 means a production system is down or blocked, with no workaround.
 - Business days and hours are Monday to Friday, 9am to 5pm Sydney time, excluding public holidays.
- Differences between docx4j's PDF output and Word's page layout are feature requests, not defects.
- Features we build for you ship in docx4j itself, so you never maintain a fork. We may decline a feature that does not belong in docx4j, and quote it as custom development instead.
- Pull requests need a test and, where they change output, a document that shows the change. A review decision is one of: merged, changes requested, or declined with reasons.
- Backports cover defect and security fixes, not new features (except by agreement). Each backport request uses a ticket (except Java 8 backports which are separate).
- Bronze support is no longer offered. Existing Bronze contracts are honoured until their end date, after that we suggest Maintenance & Updates.
- **Pinned Version:** While you hold Platinum, we maintain a branch for the docx4j release you have standardised on. If we retire that branch, we will tell you at least 12 months beforehand, and continue to ship fixes to it throughout the notice period. One pinned branch at a time (a new pin replaces the old), the pinned release must be from the last three years.
- We use AI-assisted tools in development and support. We anonymise documents before any AI service sees them: text is scrambled, document properties are removed and images are replaced. Some content cannot be anonymised reliably, and some problems only reproduce in the original file; in those cases we will ask you before using it. If code or documents you send us should not be processed by an AI service at all, tell us and we will agree an arrangement with you.
- Prices and entitlements are fixed for the term you have paid for, and may change at renewal, with notice before your renewal date. Our delivery commitments assume the continued availability, on commercially reasonable terms, of the third-party services and tools we use to build and support the product. If that changes materially we will tell you as soon as we can, and where we can no longer deliver an entitlement we will substitute one of equivalent value or give you a pro-rata credit.

Perpetual licensees: If Maintenance & Updates lapses

You may stop paying at any time and continue using the version you hold, indefinitely. We will not back-bill you for years in which you received nothing.

To move to a current release later, purchase a Version Upgrade. It brings you to the latest release and includes a further 12 months of Maintenance & Updates. A Version Upgrade costs twice the equivalent annual subscription, and never more than the current price of your license:

Your license	Version Upgrade
Single server, single application	€1795
In-house, single webapp	€2595
In-house, multiple webapps	€3195
SaaS, single webapp	€3195
SaaS, multiple webapps	€4995
Government / Education site	€3895
OEM Band 1	€2600
OEM Band 2	€4600
OEM Band 3	€6600
OEM Band 4	€8200
OEM Band 5	€10,400