



PART 1: END USER LICENSING

Docx4j Enterprise is available under 2 models to organisations for use in applications which they deploy:

- Option 1 – Subscription pricing, covering use and support/updates during your subscription
- Option 2 – “One Off” Perpetual license: use forever, with 12 months support/updates included

You can choose the model which best suits your needs.

Source code is included in perpetual license purchases (except as noted). It is not available in subscription offerings.

All prices include use in non-production server environments; developer seats are also free.

€ pricing is EUR; prices exclude local taxes, if any.

End user licensing - Option 1: Subscription Pricing

Subscription pricing include support/updates for Enterprise features during your subscription

Scenario 1 subscription for in-house use (12 months)

- **use in-house, or**
- **development for a single customer’s use in-house (you can buy licenses on your customer's behalf)**

Unlimited servers/cores:

Use in a single webapp	€1270
Use in multiple webapps	€1590

Scenario 4 subscription (12 months):

- **use on an extranet or a public facing website, or**
- **software company (OEM) use in SAAS environment**

Use in a single webapp in a SAAS environment (unlimited servers)	€1590
Use in multiple webapps in a SAAS environment (unlimited servers)	€2460

Scenario 5 subscription (12 months): Government and Education only

Use across a Government Department or educational institution (no limit on servers or webapps)	€1890
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End user licensing - Option 2: "One Off" Perpetual License

"One-off" License fee entitles you to perpetual use; with this option, there is no subscription fee.

Prices include free updates and support for Enterprise features for 12 months; after that, you can choose to purchase maintenance/support if you wish (see Part 3 below).

Scenario 1 perpetual

- **use in-house, or**
- **development for a single customer's use in-house (you can buy licenses on your customer's behalf)**

Per server pricing:

Use on a single server in a single application (unlimited cores)	€1590	• excludes source code
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Unlimited servers/cores:

Use in a single webapp	€2460	• includes source code
Use in multiple webapps	€3290	• includes source code

Scenario 4 perpetual:

- **use on a public facing website, or**
- **software company (OEM) use in SAAS environment**

Use in a single webapp in a SAAS environment (unlimited servers)	€3290	• includes source code
Use in multiple webapps in a SAAS environment (unlimited servers)	€4990	• includes source code

Scenario 5 perpetual: Government and Education only

Use across a Government Department or educational institution (no limit on servers or webapps)	€3990	• includes source code
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PART 2: OEM LICENSING

Docx4j Enterprise is available to organisations who wish to **distribute a product** (or product family) which uses docx4j to multiple customers:

The model is a “One Off” payment for a Perpetual license: distribute/use forever, and includes free updates and support for Enterprise features for 12 months; after that, you can choose to purchase optional maintenance/support if you wish.

Prices also include:

- Any SAAS use by you
- Use in non-production server environments
- Developer seats are also free.

€ pricing is EUR; prices exclude local taxes, if any.

Unlimited binary distribution in your products (together with any SAAS use by you)	€6690	• includes source code
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PART 3: OPTIONAL MAINTENANCE/SUPPORT

Perpetual license prices include free updates and support for Enterprise features for 12 months; after that, you can choose to purchase maintenance/support if you wish.

Our “blended” support provides support irrespective of whether your issue is development or production related:

- **Production support**
Production support safeguards the smooth running of your production systems. Our priority service provides a quick resolution of issues which may occur whilst running docx4j in a production environment, ensuring piece of mind for your mission critical applications.
- **Development support**
We offer professional services around docx4j to help your developers to be productive. You can use developer support to get answers to questions relating to docx4j.

Our support offerings are primarily designed around a **specified number of hours per Quarter** (ie 3 month period), **plus an entitlement to additional hours** at the specified rate. You can even use these hours to have us implement certain enhancements for you.

	Bronze	Silver	Gold	Platinum
Hours per Quarter	3	6	12	24
Response Time (max)	48 hours (weekdays)	24 hours (weekdays)	24 hours (weekdays)	18 hours (weekdays)
Enterprise Edition updates	Yes*	Yes*	Yes*	Yes*
Backport of docx4j fixes	No	No	Yes	Yes
Broken docx/pptx/xlsx diagnosis	No	Yes	Yes	Yes
Channels	email, web helpdesk	email, web helpdesk	email, web helpdesk, voice/video	email, web helpdesk, voice/video
Number of named contacts	1	2	3	5
Additional support (per hour)	EUR 130	EUR 100	EUR 85	EUR 65
Cost per annum (EUR)	1,060	2,250	3,990	8,350

Note, for Bronze or Silver:

- Updates to Docx4j Enterprise Edition are only included where you have subscribed to support continuously following the expiration of the 12 month support included with your perpetual license purchase

For Bronze only, you can't dip into the support hours for the following Quarter.

PART 4: CONSULTING AND CUSTOM DEVELOPMENT

Beyond our 12 months included or optional maintenance/support, Plutext offers custom development and consulting services to assist you to deliver your docx/pptx/xlsx project quickly and efficiently.

For those without Gold or Platinum support, our standard rate is EUR 150 per hour.