

Docx4j 6.x Enterprise Edition Pricing (USD)

August 2018



Docx4j 6.x Enterprise is available under 2 models:

- Option 1 – Subscription pricing, covering use and support/updates during your subscription
- Option 2 – “One Off” Perpetual license: use forever, with 12 months support/updates included

You can choose the model which best suits your needs. All prices include use in non-production server environments; developer seats are also free.

\$ pricing is USD; prices exclude local taxes, if any.

Option 1: Subscription Pricing

You can license docx4j on a subscription basis; the prices below are for a 12 month subscription (12 months of license and support). “Support” means free updates and support for Enterprise features during your subscription.

Multi-year offer:

- Purchase **36 months for the price of 24 months:** buy 2 years up front to get 3 year license to use plus support

Scenario 1 subscription (12 months)

- use in-house, or
- development for a single customer’s use in-house (you can buy licenses on your customer's behalf)

Per server pricing:

Use in a single application (unlimited cores)	\$595	• base price excludes source code; add one-off \$295 for source
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Unlimited servers/cores:

Use in a single webapp	\$1295	• includes source code
Use in multiple webapps	\$1695	• includes source code

Scenario 4 subscription (12 months):

- use on a public facing website, or
- software company (OEM) use in SAAS environment, or distributing a product to more than one customer

Use in a single webapp in a SAAS environment (unlimited servers)	\$1695	• includes source code
Use in multiple webapps in a SAAS environment (unlimited servers)	\$2595	• includes source code

Unlimited binary distribution in your product (including unlimited SAAS use by you). <i>The price is for the right to redistribute binaries in your product while you have a current subscription; the redistributed binary never expires.</i>	\$3495	• includes source code
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Scenario 5 subscription (12 months): Government and Education

Use across a Government Department or educational institution (no limit on servers or webapps)	\$2245	• includes source code
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Option 2: "One Off" Perpetual License

"One-off" License fee entitles you to perpetual use; with this option, there is no subscription fee.

Prices include free updates and support for Enterprise features for 12 months; after that, you can choose to purchase maintenance/support if you wish.

Scenario 1 perpetual

- use in-house, or
- development for a single customer's use in-house (you can buy licenses on your customer's behalf)

Per server pricing:

Use in a single application (unlimited cores)	\$1495	• base price excludes source code; add one-off \$295 for source
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Unlimited servers/cores:

Use in a single webapp	\$2895	• includes source code
Use in multiple webapps	\$3895	• includes source code

Scenario 4 perpetual:

- use on a public facing website, or
- software company (OEM) use in SAAS environment, or distributing a product to more than one customer

Use in a single webapp in a SAAS environment (unlimited servers)	\$3895	• includes source code
Use in multiple webapps in a SAAS environment (unlimited servers)	\$5895	• includes source code

Unlimited binary distribution in your products (together with any SAAS use by you)	\$7895	• includes source code
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Scenario 5 perpetual: Government and Education

Use across a Government Department or educational institution (no limit on servers or webapps)	\$4895	• includes source code
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Optional Maintenance/Support

Perpetual license prices include free updates and support for Enterprise features for 12 months; after that, you can choose to purchase maintenance/support if you wish.

Our “blended” support provides support irrespective of whether your issue is development or production related:

- **Production support**
Production support safeguards the smooth running of your production systems. Our priority service provides a quick resolution of issues which may occur whilst running docx4j in a production environment, ensuring piece of mind for your mission critical applications.
- **Development support**
We offer professional services around docx4j to help your developers to be productive. You can use developer support to get answers to questions relating to docx4j.

Our support offerings are primarily designed around a **specified number of hours per Quarter** (ie 3 month period), **plus an entitlement to additional hours** at the specified rate. You can even use these hours to have us implement certain enhancements for you.

	Bronze	Silver	Gold	Platinum
Hours per Quarter	3	6	12	24
Response Time (max)	48 hours (weekdays)	24 hours (weekdays)	24 hours (weekdays)	18 hours (weekdays)
Enterprise Edition updates	Yes*	Yes*	Yes*	Yes*
Backport of docx4j fixes	No	No	Yes	Yes
Broken docx/pptx/xlsx diagnosis	No	No	Yes	Yes
Channels	email, web helpdesk	email, web helpdesk	email, skype, web helpdesk	email, skype, web helpdesk
Number of named contacts	1	2	3	5
Additional support (per hour)	USD 125	USD 110	USD 100	USD 85
Cost per annum (USD)	995	2,650	4,850	9,850

Note, for Bronze or Silver:

- Updates to Docx4j Enterprise Edition are only included where you have subscribed to support continuously following the expiration of the 12 month support included with your perpetual license purchase

For Bronze only, you can't dip into the support hours for the following Quarter